Terms and Conditions – Online Courses

Our Agreement

The terms "we", "us" and "our" refer to Ken Scott Photography, operating under the brand names Touching the Light. The terms "you" and "your" refer to the person signing up to the course.

Our agreement commences when a booking is made. Your contract with us is subject to the laws and jurisdiction of England and Wales. By booking with us you accept these terms and conditions. You also consent to our processing necessary personal information about you. (See our Privacy Policy).

Making a Booking

A booking is made when your completed booking form with payment is received and notified to us by our chosen payment partner.

Your booking with us is for the course of tuition only.

Cancellation and Change

If you cancel your booking, you must do so in writing. We will accept notice of cancellation only from the person who signed the booking form. Our refund policy is as follows:

- More than two days before commencement: full refund available, or credit / transfer to a later course
- Less than two days before commencement: no refund available

In the unlikely event of our having to cancel or change, we will advise you as soon as is practically possible. In all such circumstances, you will be entitled a) accept the rearrangements, b) to cancel your booking and be entitled to a full refund, or c) to credit your monies to a booking on a later workshop.

If we are unable to deliver the course or any part thereof for reasons of lack of availability of technology such as an internet connection, we will offer alternative arrangements with you as soon as is practical.

No refunds are possible in the event of your non-attendance.

Should you be unable to attend the course or any part thereof for reasons of lack of availability of technology such as an internet connection, you should advise us immediately and we will offer alternative arrangements to catch up with content.

Your Warranties and Responsibilities

Your Acceptance of Risk

Notwithstanding our legal obligations, you warrant that you will undertake any workshop activities and assignment voluntarily and entirely at your own risk. All workshop activities are optional.

Personal Responsibility

There will be discussions during workshops and courses that affect participants personally in many ways. Our Code of Conduct requires that you respect others. It is paramount that you come with an open mind, that others' privacy is respected absolutely, and that everyone has a right to enjoy themselves.

You warrant that you are personally, wholly and solely responsible for yourself and your actions during the workshop and that you will ensure to safeguard the wellbeing and enjoyment of yourself and other participants.

Other Terms

Privacy

Our meetings require a shared link to provide access to the video meeting platform. You warrant that you understand that this link is for your private use only and will not be shared.

Disclaimers

We cannot accept liability for our failure to deliver services arising out of any action or event, which, in itself or in its consequences, was unforeseeable or unavoidable even if all due care had been exercised, or which was attributable to an omission by yourself or by a third party unconnected with the provision of our services.

Copyright

The copyright to all materials supplied remains with Ken Scott Photography / Touching the Light. All rights are reserved.

Complaints

We value feedback from all our clients so that we can improve what we offer to you. If you have any complaint about any aspect of the workshop, you should make it known as soon as possible to your workshop leader or host. We will do our best to resolve it.

Information

All information on our website and printed material is correct at the time of writing and may be subject to change at any time prior to contract. Full information about each workshop will be provided at the time of booking.

Terms and Conditions are subject to change at any time and without notice. Those Terms and Conditions current at the time of booking apply unless we advise you in writing of the changes.

This version of the Terms and Conditions is V1.0 dated February 2022 and takes precedence over any online version of the same number in the event of discrepancy between the two.